

June 2020

OVERVIEW:

Aetna Better Health of Louisiana (ABHLA) is aligned with the Louisiana Department of Health's Medicaid Services Manual, and would like to remind providers to refer to these manuals when submitting claims. If the manual requires additional guidance for appropriate reimbursement, the details will be outlined by ABHLA in a supporting reimbursement policy.

Beginning July 2020, ABHLA will be enforcing the requirements for submitting behavioral health claims as outlined in the provider manuals for [Behavioral Health Services](#) in Louisiana. As part of this initiative, ABHLA will be regularly reviewing areas that may have a greater impact on providers, and will deploy additional notifications, webinars, and other educational opportunities to ensure compliance with the requirements that have been outlined.

Please note that providers may see reimbursement impacted if not aligned to the Louisiana Department of Health's Medicaid services manual within 30 days of the date of this notification.

Questions and Support:

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.