

Aetna Better Health® of Michigan
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Provider Bulletin No 200

AETNA BETTER HEALTH® OF MICHIGAN

TO: Providers
FROM: Provider Experience Team
DATE: January 27, 2022
SUBJECT: Aetna Better Health Medicaid Provider Portal Sunset Postponed

Shutdown Retraction – Registered Providers

Subject: Aetna Better Health Medicaid Provider Portal Sunset Postponed



The Aetna Medicaid Provider Portal will remain available until further notice

Dear Provider,

Aetna Better Health and Availity appreciate your feedback on the retirement of the Medicaid Provider Portal. After careful consideration, the secure web portal will remain available until further notice. We value our providers above all else and are dedicated to making this a seamless transition experience for you. Our teams will continue working to ensure that all existing functionality is present on Availity Essentials.

AetnaBetterHealth.com/Michigan

MI-2022-01-27

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Please note: This message, as well as previous communications, apply to medical and hospital providers only. Aetna Better Health Dental and Vision providers should disregard and may continue utilizing their existing portal.

Availity Essentials remains Aetna Better Health's preferred provider portal. As a registered Essentials user, you can immediately begin working with Aetna Better Health and other participating payers in your region. We encourage you to begin using Essentials for Aetna Better Health today, which includes these tools and features:

Claim Submissions	Appeals & Grievance Appeals	Prior Authorization Submission
Claim Status Inquiries	Appeals & Grievance Status	Prior Authorization Status
Payer Space	Panel Rosters	Eligibility and Benefits
Contact Us Messaging	Reports/PDM	

Let the Aetna Better Health Crosswalk be your guide

Log in to Availity Essentials and go straight to the Crosswalk for all the Aetna Better Health tools and resources you need.

[Show Me the Way](#)

Training Resources

Take advantage of your 24/7 access to recorded webinars that you can start, pause, and view at your convenience.

[Get Started Today](#)