

Focus on the **INDIVIDUAL** rather than the business of managed care

Ohio Medicaid Managed Care Members

February 1 launch of the Next Generation of Ohio Medicaid program

On February 1, Ohio Medicaid managed care members began receiving healthcare benefits through one of the seven Next Generation managed care plans. You will experience benefits that help address your individual healthcare needs such as increased access to care coordination and care management supports.

We want to do better for the people we serve

Next Generation managed care plans



AmeriHealth Caritas
Ohio
<https://www.amerhealthcaritas.oh.com/>



Anthem
<https://www.anthem.com/medicaid/>



buckeye health plan.
<https://www.buckeyehealthplan.com/members/medicaid.html>



CareSource
<https://www.caresource.com/oh/plans/medicaid/>



Humana
Healthy HorizonsSM in Ohio
<https://www.humana.com/medicaid/ohio>















MOLINA HEALTHCARE
<https://www.meetmolina.com/oh-Medicaid>



UnitedHealthcare Community Plan
<https://www.uhccommunityplan.com/oh>

What is improving for me?




-  Individualized coordination and care management
-  Additional support for children in addition to OhioRISE benefit
-  24/7 medical advice line for care outside of normal business hours
-  More support for preventive care and wellness, including wellness incentives
-  Better services for pregnant members and newborns
-  After-hours behavioral health crisis services
-  Telehealth services to receive care anytime and anywhere
-  Reducing administrative burden on providers to better serve you
-  Plans are investing in your local communities and programs
-  Provider and plan staff commitment to health and cultural respect
-  Enhanced support for member transportation
-  Dedicated staff to help members for increased accessibility

Next Generation Member ID Cards


Ohio Medicaid managed care members who have selected a new Next Generation managed care plan or those transitioning from Medicaid fee-for-service to managed care have received a new Next Generation member ID card. Members should begin using these cards February 1. If a member has not received their new member ID card, they should reach out to their Next Generation managed care plan.



I have a question about Medicaid managed care eligibility, coverage, benefits, managed care plan selection, or something else...

-  Call the Ohio Medicaid Consumer Hotline at 800-324-8680. Representatives are available Monday-Friday, 7 a.m.-8 p.m. (8 a.m.-5 p.m. on February 20), and Saturdays from 8 a.m.-5 p.m. On Sundays, February 5, 12, and 19, representatives are available 8 a.m.-5 p.m.
-  Visit the Ohio Medicaid Consumer Hotline website at <https://www.ohiomh.com>.
-  Review the Member Transition Member FAQ document at https://ohfiles.blob.core.windows.net/public/OhioMHWebsite/Documents/ODM%20Procurement_MCO%20Transition%20Member%20FAQs.pdf.

I have a question about my Next Generation member ID card...

-  Call your managed care plan by locating the number of the back of your current member ID card or the phone numbers on the bottom of <https://www.ohiomh.com>.

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Next Generation of Ohio Medicaid Program Member Transition and Enrollment

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Member transition and enrollment is the process to introduce members to new services and benefits of the Next Generation of Ohio Medicaid program, including better coordination of care among healthcare providers, improved transportation options for unexpected medical needs, and more. The Next Generation managed care plans will begin providing healthcare benefits to members on February 1, 2023.



Continuing plan member (CareSource Ohio, Inc., Buckeye Health Plan, Molina Healthcare of Ohio, Inc., or United Healthcare Community Plan of Ohio, Inc.)

- Managed care members who selected a different continuing plan from their current plan during member transition and open enrollment began receiving services from that plan on December 1.
- Managed care members who selected a new Next Generation managed care plan (Anthem Blue Cross and Blue Shield, AmeriHealth Caritas, or Humana Healthy Horizons) during member transition and open enrollment will begin receiving services from that plan February 1.
- Managed Care members who did not select another Next Generation plan during member transition and open enrollment, will continue receiving healthcare benefits through your current plan.



Paramount Advantage member

- Paramount Advantage Medicaid has been acquired by Anthem Blue Cross and Blue Shield. Anthem is working with Paramount to continue providing your healthcare benefits if you did not select another Next Generation plan. If you selected another Next Generation plan during open enrollment, you are enrolled with that plan and begin receiving healthcare benefits through the selected plan starting on February 1.



Newly eligible member

- Members newly eligible for Ohio Medicaid managed care, those who are currently in Medicaid fee-for-service but not enrolled with a managed care plan, or those with a gap in eligibility of 91+ days were enrolled in a Next Generation managed care plan and will begin receiving healthcare benefits through that plan starting on February 1. Newborns and case additions continue to be added to managed care plans as they become Medicaid eligible.



OhioRISE member

- If you or someone you know are an OhioRISE enrollee, you receive behavioral health benefits through Aetna, the OhioRISE plan, and physical health services through a separate Next Generation plan you selected or Medicaid fee-for-service.

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Don't miss out on important information from Ohio Medicaid! Keep your contact information up to date by calling the Ohio Medicaid Consumer Hotline or by accessing the Ohio Benefits Self-Service Portal at ssp.benefits.ohio.gov.

The Next Generation managed care plan changes do not apply to MyCare Ohio plans, which will continue to provide benefits to Ohioans who receive both Medicaid and Medicare benefits, with enhanced coordination of medical, behavioral, and long-term care services.