

**Aetna Better Health Provider Communication**  
**COVID-19**

Aetna Better Health of Texas is closely monitoring COVID-19 developments and the impact to our members and healthcare providers. To assist with providers' questions, Aetna Better Health of Texas will continue to share updates with our provider community. Please reference links throughout this communication for additional tools and resources.

**Reimbursement Rates Updates Effective January 1, 2020**

Effective December 29, 2020, for dates of service on or after January 1, 2020, the reimbursement rates for COVID-19 related clinical diagnostic laboratory services can be found on the link below. The COVID-19 vaccine is being provided at no out-of-pocket cost to our members.

The following link shows the updates: [COVID-19 procedure codes 86328, 86769 and 87426](#). Please continue to reference the links throughout for additional information.

Any impacted claims with dates of service from January 1, 2020, through December 29, 2020, will be reprocessed. Providers are not required to appeal the claims unless they are denied for additional reasons after the claims reprocessing is completed.

For more information, call the TMHP Contact Center at 800-925-9126

Providers interested in enrolling as a COVID-19 vaccinator should contact:  
[www.dshs.texas.gov/coronavirus/immunize/provider-information.aspx](http://www.dshs.texas.gov/coronavirus/immunize/provider-information.aspx) for information.