## Multi-language Interpreter Services

**ENGLISH:** ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card or **1-800-385-4104** (TTY: **711**).

**SPANISH:** ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que aparece en el reverso de su tarjeta de identificación o al **1-800-385-4104** (TTY: **711**).

KOREAN: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 귀하의 ID 카드 뒷면에 있는 번호로나 1-800-385-4104 (TTY: 711) 번으로 연락해 주십시오.

**VIETNAMESE:** CHÚ Ý: nếu bạn nói tiếng việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Hãy gọi sốcó ở mặt sau thẻ id của bạn hoặc **1-800-385-4104** (TTY: **711**).

CHINESE: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電您的 ID 卡背面的電話號碼或 1-800-385-4104 (TTY: 711)。

#### **ARABIC:**

ملحوظة: إذا كنت تتحدث باللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل على الرقم الموجود خلف بطاقتك الشخصية أو على الرقم 4104-385-1800 (للصم والبكم: 711)

**TAGALOG:** PAUNAWA: Kung nagsasalita ka ng wikang Tagalog, mayroon kang magagamit na mga libreng serbisyo para sa tulong sa wika. Tumawag sa numero na nasa likod ng iyong ID card o sa **1-800-385-4104** (TTY: **711**).

اگر به زبان فارسی صحبت می کنید، به صورت رایگان می توانید به خدمات کمک زبانی دسترسی داشته باشید. با شماره درج تا 1-800-385-4104 شناسایی یا با شماره 4104-385-800

**AMHARIC**: ማሳሰቢያ:- አማርኛ የሚናንሩ ከሆነ ያለ ምንም ክፍያ የቋንቋ ድ*ጋ*ፍ አንልግሎቶችን ማግኘት ይችላሉ። በእርስዎ አይዲ ካርድ ጀርባ ወዳለው ስልክ ቁጥር ወይም በስልክ ቁጥር **1-800-385-4104** (TTY: **711**) ይደውሉ።

**URDU**: گارڈ نبان بولتے ہیں، تو زبان سے متعلق مدد کی خدمات آپ کے لیے مفت دستیاب ہیں۔ اپنے شناختی کارڈ (**TTY**: 711) پر رابطه کریں۔ کے پیچھے موجود نمبر پر یا**1-800-385-4104**) پر رابطه کریں۔

**FRENCH:** ATTENTION: si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le numéro indiqué au verso de votre carte d'identité ou le **1-800-385-4104** (ATS: **711**).

**RUSSIAN:** ВНИМАНИЕ: если вы говорите на русском языке, вам могут предоставить бесплатные услуги перевода. Позвоните по номеру, указанному на обратной стороне вашей идентификационной карточки, или по номеру **1-800-385-4104** (ТТҮ: **711**).

HINDI: ध्यान दें: यदि आप हिंदी भाषा बोलते हैं तो आपके लिए भाषा सहायता सेवाएं नि:शुल्क उपलब्ध हैं। अपने आईडी कार्ड के पृष्ठ भाग में दिए गए नम्बर अथवा 1-1800-385-4104 (TTY: 711) पर कॉल करें।

**GERMAN:** ACHTUNG: Wenn Sie deutschen sprechen, können Sie unseren kostenlosen Sprachservice nutzen. Rufen Sie die Nummer auf der Rückseite Ihrer ID-Karte oder **1-800-385-4104** (TTY: **711**) an.

BENGALI: লক্ষ্য করুনঃ যদি আপনি বাংলায় কথা বলেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। আপনার পরিচয়পত্রের উল্টোদিকে থাকা নম্বরে অথবা 1-800-385-4104 (TTY: 711) নম্বরে ফোন করুন।

**KRU:** TÛ DE NÂ JÍÉ BÒ: ε yemâ wlu bèè ^n a po Klào Win, néé â-a win kwa cεtiyɔ+ ne-là, I bɛlé-ò bi má- ò mû bó k ò putu bò. Da nɔbâ né έ nea-ó n-à jíé jipolê katéh jɛ́ ná kpóh,mòó **1-800-385-4104**(TTY:**711**).

**IGBO** (IBO): NRŲBAMA: O bụrụ na į na asụ Igbo, orụ enyemaka asụsụ, n'efu, diịrị gị. Kpọo nomba dị n'azụ nke kaadị ID gị ma o bụ **1-800-385-4104** (TTY: **711**).

**YORUBA:** ákiyési: Ti o ba sọ Yorùbá, áwọn olùránlowo ipésé édé ti wa ni le fùn o loféé, pe nonbá ti o wá léyin káádi idánimo ré tábi **1-800-385-4104** (TTY: **711**).



Value-Added Benefits and Wellness Rewards for Aetna Better Health® of Virginia members

AetnaBetterHealth.com/Virginia



Aetna Better Health of Virginia

# As an Aetna Better Health® of Virginia member, you have extra benefits that can help improve your health.

By being a member of Aetna Better Health, you have access to a wide range of added benefits that can help you better meet your health goals, all at no cost. Call **1-800-279-1878 (TTY: 711)** to speak to a Care Manager to learn more about what benefits you may be able to take advantage of.





**Extra help with rides:** Members can enjoy free rides to local resources or services — up to 30 round trips or 60 one-way trips each year.



Free cell phone: Free Android™ smartphone with free data, texts, and minutes, plus 10 GB monthly hotspot



General Educational Development (GED) & Career Services Support

Eligible members can access CampusEd, an online resource that can help members earn their GED and start a new career. We'll also pay for your GED test (up to \$120).



**Hearing care:** One hearing exam, \$1,500 toward hearing aids, plus 60 batteries each year, plus unlimited visits for hearing aid fittings



Home meal delivery: Homedelivered meals after hospital discharge for seven days



Mental health support through Pyx: Free mobile app from Pyx that supports members' mental health and well-being, whether it's help finding a doctor, food, transportation, or just needing someone to talk to.



### **MyActiveHealth Management:**

This app sends texts about how to stay healthy and helps tracks your health. The app features diabetes management, appointment and medication reminders, and exercise/ weight goal setting and tracking.



Over-the-Counter Health Solutions® period stipend: \$20 monthly for members with periods to spend on period products through CVS Pharmacy®



**Vision care:** One eye exam per year, plus \$250 toward eyewear, including glasses and contact lenses



Weight management: Personalized weight management with a registered dietitian, which includes a 12-week certified nutritionist program and six counseling visits



**Wellness Rewards:** Members can get gift cards for taking care of their health, like getting shots and going to annual check ups.

Some benefits have certain restrictions. Call 1-800-279-1878 (TTY: 711) to learn more and to see what benefits you're eligible for.



# For moms and children



Benefits for new moms: Eligible members who are pregnant through one year postpartum can get \$25 monthly to spend on over-the-counter items for themselves and their baby through CVS Pharmacy. New moms can also attend baby showers and earn prizes. Plus, new moms can get a free breast pump and 300 free size 1 baby diapers delivered to their home after their baby is born.



#### | Ted E. Bear, M.D.® Wellness Club:

Earn rewards for getting important childhood care, such as wellness exams, shots, and more. Ageappropriate prizes are also available once you enroll. (For children ages 0-17)



# Breastfeeding support through

Pacify: Members have 24/7 access to a national network of International Board-Certified Lactation Consultants® and doulas via live video consultation.



**Youth sports physicals:** Annual sports participation physical for members 7 to 18 years old



Youth swimming lessons: Water safety and swimming lessons for members 6 years and younger



**Healthy food card:** Eligible members can get \$50 added to a special debit card every month to buy healthy groceries at nearby stores.

# For members with certain health conditions



Asthma program: Members with asthma can get one set of hypoallergenic bedding and up to \$400, depending on area of service, to use towards one deep carpet cleaning annually.



Memory care: Free window and door alarms and locks, plus Smart Alarm app, for members diagnosed with dementia or Alzheimer's disease (requires prior authorization)



# Therapeutic shoes or shoe inserts:

Eligible members with diabetes with a prescription from a podiatrist or orthopedic doctor can get one pair of therapeutic shoes or shoe inserts per year (up to \$200 annually).



Non-traditional Medicine Reimbursement: Members of

federally recognized Tribal Nations in Virginia can receive up to \$200 to participate in non-traditional practices.





Aetna Better Health® of Virginia

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